



Effective March 15, 2020

New COVID-19 Guidelines for Galloway Eye Care Profs, and The EyeSite of Dublin

From: Jennifer Mattson, OD

Now is a critical time in the spread of COVID-19 in Central Ohio and the actions we all take in the next week or two will greatly impact our friends, family, and neighbors, and how well Central Ohio comes through this pandemic. In addition to caring for our patients, the #1 priority for our doctors (and staff) is remaining open to serve you, but also remaining healthy. For that reason the following policies are implemented immediately.

1. All patients/visitors entering the building will be required to have their temperature taken **BEFORE ENTERING THE OFFICE**. If any one in your party has fever of 100.0 F or higher, you will not be admitted to the office - you will be turned away at the door.
2. After temperature screening, all guests must sanitize their hands - no exceptions.
3. Any patient who has traveled outside the US in the last 30 days will be asked to schedule their appointments 2 weeks out to allow for their "self-quarantine" period to be completed.
4. Any patient 18 years or older will not be allowed to have non-patient companions with them. Any patient younger than 18 may have 1 parent or guardian accompany them to the exam. Any extra family members will be asked to wait in their vehicle. This is to limit the people in our building to patients and staff as much as possible.
5. Curbside pick up will be available for glasses and contact lenses. Minor repairs can also be made curbside.
6. The number of chairs in our waiting area has been reduced and spread out to allow for proper "social distancing".
7. Previous sanitation guidelines will be followed as outlined on March 11, 2020.
8. Patients in high risk groups will be encouraged to postpone any routine care visits until the end of April.

We believe these precautions are necessary in order for us to remain open to serve our patients. The bottom line for this time period is **IF YOU ARE SICK OR IF YOU LIVE WITH SOMEONE WHO IS SICK, OR YOU ARE CARING FOR SOMEONE WHO IS SICK - YOU NEED TO STAY HOME**. Even if you feel fine, you could be a vector for carrying the virus to someone with a weakened immune system or who is in a high risk group. We appreciate your loyalty and patience as this situation evolves.